



Rack Rate Contract

1 APRIL 2024 – 31 March 2025

Room Type	Room Stock	Rack LOW	Min Night	Rack HIGH	Min Night
Queen Villa	3	130	2	140	2
Standard Villa	20	130	2	140	2
Family Villa	9	160	2	170	2

* Price is per villa per night

** One night stay available by arrangement

*** Low Season: stay for 4 nights – pay for only 3

Villa Configurations:

Queen Villa - up to max 2 pax capacity = 1 x queen bed

Standard Villa - up to max 3 pax capacity = 1 x queen bed & 1 x single bed

Family Villa - up to max 5 pax capacity = 1 x queen bed & 3 x single beds or 2 x queen beds & 1 x single bed

**** Port-a-cot available on request at \$30 per stay nett non-commissionable

PLEASE NOTE:

- Rates are for FIT travelers. Group rates on application based on minimum 5 paid villas.
- Rates are per villa per night in AUD
- High season dates are from 29 Mar – 14 April 2024, 22 June – 14 Oct 2024, 14 Dec 24 - 26 Jan 25 and weekends.
- Min 5-night applies from 17 Dec 2024 to 26 Jan 2025. Min 4-night applies from 28 March – 01 April 2024.
- Check-in is from 2pm and Check-out is by 10am. Late check in is available by prior arrangement.
- Breakfast and barbecue packs can be arranged minimum 3 days before arrival.

TERMS & CONDITIONS:

General: All prices are in Australian Dollars, Credit Card Charges may apply.

- Payment: 14 days prior to arrival at our property
- Cancellation: 48hrs full refund, less than 48hrs 20% cancellation fee, less than 24hrs 100% cancellation fee
- No Show: no refund (100% cancellation fee).





SANCTUARY LAKES

FAUNA RETREAT

Villa Facilities include:

- ✓ Spacious open plan design with a private balcony and outdoor furniture
- ✓ Lake view from every room
- ✓ Fully equipped kitchenette with microwave, fridge, appliance, crockery, and cutlery
- ✓ Self-controlled reverse cycle split system air conditioning
- ✓ Flat screen digital TV and DVD player
- ✓ Ensuite bathroom with Hairdryer and complimentary soap and shampoo
- ✓ All linen is included
- ✓ Iron and ironing board
- ✓ Free on-site parking
- ✓ Complimentary Wi-Fi
- ✓ Weekly or mid-week servicing
- ✓ Coin operated laundry facilities on site
- ✓ Free pool, Barbecues and Picnic areas for guest use
- ✓ Children's play area available onsite

About us:

Conveniently located, just a short distance from the Hervey Bay Marina, local transport and attractions, Sanctuary Lakes Fauna Retreat is your perfect base to explore Hervey Bay and the spectacular Fraser Coast. The 36 private, individual, and self-contained lakefront villas are surrounded by 10 acres of lush nature reserve, teeming with wildlife.

Each villa has its own private balcony which looks out onto a picturesque lake that is full of turtles and ducks and other Australian native wildlife. It is the perfect place to enjoy a late afternoon wine and watch the sunset. We have an onsite pool and children's play area and lots of space for guest parking. There are complimentary barbecues, picnic tables and recycling facilities scattered throughout the property as well as a laundry for guests to use.

We are just a 5-minute walk to the beach, a 5-minute drive to the airport and within easy walking distance of cafes, restaurants, and bars. The famous Urangan Pier is nearby, there is a supermarket within 1km from the property and the Botanical Gardens are right next door. If its peace and tranquility you are looking for, you will find it right here.

Reception is open from 8am - 5pm and can assist with tour bookings, airport shuttle service, courtesy buses, and anything else you may need assistance with. Late check-ins are available on request and the managers are available onsite 24 hrs a day in case of emergency. The friendly ducks will welcome you and you are invited to join us for nightly possum feeding.

Rod and Deb look forward to welcoming your guests to their beautiful fauna retreat – where nature is right on your door step.





SANCTUARY LAKES

FAUNA RETREAT



There is so much to see and do in the Fraser Coast region. We thought we would share a few of the highlights so you can see why we love it so much and why we encourage a 3 or 4 day stay in the area.

We have created some great packages for your guests so they can taste a bit more of what Hervey Bay has to offer.



Here are some of our favourite things to do:



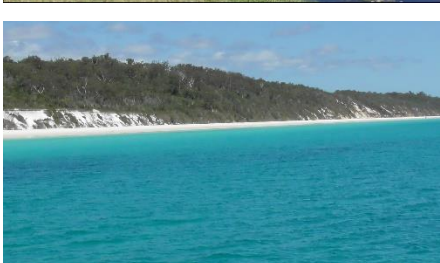
- Relax on the balcony with a glass of wine and a cheese platter
- Enjoy a BBQ in the evening with the wildlife
- Join the Milbi sunset cruise for a taste of local indigenous dreamtime storytelling and watch the sun set from Round Island as your guide plays the didgeridoo
- Take a tour with one of the many local operators during whale season (mid-July to mid-October) and spend some time out on the calm water with the beautiful humpback whales who stop to rest and play during their migration. Watch the spectacular show up close in our famous World Heritage Whale site
- Swim with the sea turtles and view the coral reef



- Walk out onto Urangan Pier to watch an amazing sunrise or sunset
- Grab some fishing gear and try to catch some local fish
- Pop into one of many cafes on the Esplanade for a filling breakfast while watching the ocean



- Enjoy fish and chips on the beach then stroll along looking for shells and other interesting treasures
- Reefworld Aquarium have touch tanks to feel the starfish and help the staff feed the marine life.
- Stroll through the Botanical Gardens and Orchid House and take in the beauty of the local native plants



- Visit Fraser Island and get ready to experience some of the beautiful scenery Fraser Island has to offer.
- Central Station rain-forest, Lake McKenzie, The Famous 75 Mile Beach, Eli Creek, The Coloured Sands, and the Maheno Shipwreck

Ask us for more details or visit our website.

OUR LOCATION

We are a fly drive destination, it's so easy to book. **Qantas** and **Jetstar** fly into **Hervey Bay** regularly from Brisbane and Sydney. Hervey Bay is just 280 kilometres north of Brisbane on the Fraser Coast and easily accessible by road, rail, coach and air. An ideal destination on the renown East Coast self-drive route for the self-drive visitor, Hervey Bay is 435 km south of Rockhampton (approx. 4.5 hrs) and 200 km north of Noosa on the Sunshine Coast (approx. 2.5 hrs).



CONTACT US:

Resident Managers: Rod McCulloch and Deb Schultz

Business Name: R & D Family Pty Ltd trading as Sanctuary Lakes Fauna Retreat
 ACN: 623 223 067
 ABN: 2 884 680 864

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Facebook: <https://www.facebook.com/sanctuarylakesfaunaretreat>

Instagram: <https://www.instagram.com/sanctuarylakesfaunaretreat/>

Youtube: <https://www.youtube.com/channel/UCQ6Ua4akuwfxszQV7JydVJw>

See more: <https://youtu.be/GnA55q9IukU>

Bank details: ANZ Name: R & D Family Pty Ltd ATF R & D Family Trust Trust
 BSB 014720 Acc 308727046

OUR TERMS AND CONDITIONS

Agreement

I/We accept the Terms and Conditions and rates displayed within this contract

Signature:

Name:

Company:

Date: